

California Elder Abuse Statewide Summit Delegate Bios

Abinanti, Abby

Abby Abinanti, Superior Court Commissioner. *Education:* 1973 J.D., University of New Mexico, School of Law. 1970 B.A., Journalism, Humboldt State University. *Current:* Commissioner, San Francisco Superior Court, assigned to the Unified Family Court. Chief Judge, Yurok Tribal Court, Yurok Reservation, Klamath, California. *Previous Experience:* (1992 - 94) Legal Director and Director of Lesbians of Color Project for National Center for Lesbian Rights, a San Francisco based lesbian-feminist, multi-cultural legal resource center; (1976 - 92) Private practice of law - in last three years firm was limited to Juvenile dependency, both trial and appellate level, general civil and Indian law; (1974 - 76) Directing Attorney, California Indian Legal Service Field Office, Eureka, California; (1974) Law Clerk to Judge Eileen Peterson, Municipal Court Government of the Virgin Islands St. Thomas, Virgin Islands; (1973-74) Staff Member California Indian Legal Services Oakland, California. *Teaching/Speaking Experience:* 1990 - Present Program Director, Indian Child Welfare Act Seminars; 7/15/92 Public Defenders Office, Santa Clara County, California; 6/26/92 Hung-A-Lel-Ti, Washoe Tribe, Markleville, Nevada; 3/25/92 Urban Indian Child Resource Center Oakland, California; 1/27/92 Lassen Indian Health Center, Susanville, California.

Amaro, Barbara

Barbara Amaro is a 2nd year MSW intern with the Bay Area Academy, spearheading work on curriculum development and providing support to the California Elder Abuse Statewide Summit. For the past ten years she focused on working with the elder population. She worked as a Program Administrator for a large San Francisco homeless shelter, as a Social Worker in providing intensive case management to formerly homeless seniors, and as a Customer Relations Director for AgeSong Senior Communities. She has also been active in various community organizing efforts to address the needs of San Francisco's elder population. Her undergraduate BASW degree and graduate MSW (May 2010) are from SFSU.

Ashe, Marsha

Marsha Ashe worked the last 5 years of HER career managing the family violence unit in San Francisco, California. The unit focuses on investigating and prosecuting child abuse, domestic partner violence and elder abuse. Although she retired in 2008, her interest in prevention continues. She envisions a larger role for first responders and law enforcement in the prevention of abuse.

Benton, Donna

Donna Benton, Ph.D. is a geropsychologist. She is an assistant research professor of gerontology at the University of Southern California (USC) Andrus Gerontology Center and is currently the director of the Los Angeles Caregiver Resource Center (USC). She is an active member of several community collaborations working to improve services for informal caregivers. She has worked on issues of elder abuse for over 20 years. Dr. Benton's research focus has been on elder neglect, stress and care giving among ethnic minority populations. She has presented numerous lectures, workshops, and training programs both national and internationally.

Bettis, Bert

Bert Bettis - Division Manager, Sacramento County Department of Health and Human Services, has 21 years of postgraduate employment experience. For more than 18 years she has managed health and human service programs and provided leadership to multi-disciplinary teams. She currently serves with Sacramento County Department of Health and Human Services and serves on the California Commission on Aging. During her tenure of more than 11 years as the Senior and Adult Services Division Chief, Bert used her experience and skills to maximize scarce resources with interagency collaborations and partnerships. She encouraged the development of a non-profit 501(c) (3) corporation, Take A Stand Against Elder Abuse, to help support and sustain services for seniors and dependent adults. Other examples of her visionary leadership are the award winning Elder Death Review Team, Sacramento Financial Abuse Team, and the SMUD/Senior and Adult Services Utility Assistance Program. Bert has a BS in Sociology from Tuskegee Institute and a MA in Counseling from Pepperdine University.

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Brewer, Thomas

Thomas Brewer joined the Archstone Foundation in October 2002. Thomas brings 15 years of human and health services experience to the Foundation. As Director of Programs, he is responsible for implementing the Foundation's grantmaking programs and activities, and provides oversight to program staff managing the Foundation's grants portfolio. Thomas is a graduate of the University of Washington, where he earned a Bachelor of Arts in Social Welfare. He also received a Master in Social Work and a Master in Public Health from San Diego State University, College of Health & Human Services. While in training at San Diego State University, Thomas was a Fellow at the Centers for Disease Control and Prevention's National Injury Center and was responsible for codifying the Center's new grantmaking program. After joining the Archstone Foundation, Thomas obtained a Master of Business Administration at the University of California, Irvine.

Brown, Kris

Kris Brown first volunteered with the elderly at age 13, and became a nurse's aide at a convalescent hospital at 16, followed by a summer doing home health nursing. I completed high school a semester early to enroll in my first formal college course, Social Gerontology. I completed my BA in Social Work at Colorado State University in 1992, with a minor in Human Development and a Certificate in Gerontology. From 1992 to 1999, I worked as both a case manager for a private professional probate conservator in Southern California and as an investigator for the law firm representing individuals on LPS (mental health) conservatorships in San Bernardino County. During this time, I worked toward my MSW (Master of Social Work) at California State University in San Bernardino. My emphasis was in Macro Social Work (Policy, Planning, and Program Development), and during my internship I worked towards the passage of Senate Bill 2199 (expanding Adult Protective Services). When I received my MSW as SB 2199 passed in the spring of 1999, I was hired as an APS Social Services Practitioner in San Bernardino County, and later promoted to Supervisor of the APS Hotline and Central Intake for all aging and adult services programs. Due to budget cuts I was transferred to Child Welfare in 2004, followed by several years managing the Welfare to Work program in Kings County. In January 2009 I returned to the field of gerontology as HHS Deputy Director of Aging and Disability Programs in Napa County. I am responsible for the Comprehensive Services for Older Adults (CSOA) division, overseeing APS, In Home Supportive Services (IHSS), Public Guardian/Conservator/Administrator, Mental Health for seniors, Medi-Cal for seniors, Public Health Nursing for seniors, and our Veterans Services Officer.

Brown, Krista

Krista Brown serves as Communications Coordinator for the California Elder Justice Workgroup in a part-time capacity. She is current Project Coordinator for the statewide APS Training Project of the Bay Area Academy at San Francisco State University where she manages the development, implementation and evaluation of training curricula for APS workers in California and Academy-wide Aging and Adult Services advocacy efforts. Ms. Brown is a member of the Protective Services Operations Committee (PSOC) and the National Adult Protective Services Association (NAPSA) where she served as NAPSA Western Region I Representative representing CA, OR, WA, HI and Guam. Ms. Brown is a Certified Massage Practitioner with a private practice in Oakland, CA. She is currently studying bodywork that is focused on working with the elderly, chronic illness and disabilities, victims of trauma, and hospice.

Carroll, Eileen

Eileen Carroll has worked for the California Department of Social Services (CDSS) for over 17 years. Since 2004 Eileen has been in the Adult Programs Branch and has been responsible for the policy, regulations, litigation, operations, quality assurance and data systems for the Adult Programs - those programs consist of APS, IHSS, SSI/SSP, CAPI and CVCB. Prior to Adult Programs Eileen was the project director and responsible for the stakeholder led effort to redesign Child Welfare Services at CDSS and worked in the Children and Family Services Division for 12 years. Prior to CDSS Eileen worked for the California State Legislature for over 13 years in a variety of legislative positions.

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Chen, Elaine

Elaine Chen has been coordinating trainings, collaborating to create tools for professionals, providing technical assistance, and managing projects at the Center of Excellence since 2006. Previously, Ms. Chen was privileged to work with older adults in various settings, coordinating social services at a Senior Center, volunteering at an Alzheimer's day center and at a skilled nursing facility. She has also been inspired by former coworkers, consumers and advocates at the Dayle McIntosh Center, Orange County's Independent Living Center. Ms. Chen has an M.S. in Gerontology.

Cole, Prescott

Prescott Cole has been a staff attorney for California Advocates for Nursing Home Reform (CANHR) for the past fifteen years. Through his role at CANHR, Prescott counsels individuals and family members who have questions about elder law. He facilitates CANHR training programs that educate law enforcement, legal services programs, attorneys and seniors about elder abuse, neglect and senior –targeted financial scams. Prescott has written several pieces of legislation and is a passionate and effective advocate for consumer protection laws in Sacramento. Among his achievements, Prescott has testified before the U.S. Senate Special Committee on Aging about financial elder abuse. He has received the 2003 Alumnus of the Year award from JFK University, and the 2010 Elder Law Attorney of the Year Award from California Lawyer Magazine.

Davies, Molly

Molly Davies has been a Long-Term Care Ombudsman for ten years, and has served in all capacities within the WISE & Healthy Aging Long-Term Care Ombudsman Program and is the current program director. The WISE & Healthy Aging LTC Ombudsman Program is the sole contractor of LTC Ombudsman services in the City and County of Los Angeles, and is responsible for more than 1,800 facilities that have the capacity to serve, more than 73,000 residents. Additionally, Ms. Davies is responsible for the administrative oversight, and program development for the Financial Abuse Specialist Team (FAST) in Los Angeles. Ms. Davies holds a bachelor's degree in Sociology from UCLA and is currently completing a master's degree in Social Work at California State University Long Beach.

Davis, Tanisha

Tanisha Davis joined the Archstone Foundation In July 2004. As Program Associate, Tanisha provides support to program staff, manages the grant process and database, monitors grantee progress, and develops communication materials including the maintenance of the Foundation's Web site. Tanisha received her Bachelor's degree in Business Administration, with an emphasis in Information Systems, from California State University, Fullerton. She recently graduated from the University of Southern California's Davis School of Gerontology online program with a Master of Arts in Gerontology.

Delagrammatikas, Lori

Lori Delagrammatikas, MSW is the Academy for Professional Excellence's program manager for M.A.S.T.E.R., which has Archstone and Office of Victims of Crime funding to develop and provide advanced and core competency training to Adult Protective Services workers in California. She has 8 year's experience as the Adult Protective Services program specialist for Riverside County's Department of Public Social Services and chaired the County Welfare Directors Association of California's statewide APS committee for 2 years. Lori frequently presents to national audiences on the need for standardized training for APS workers.

Diaz, Arlene

Arlene Diaz is the Manager of the Santa Barbara County Public Guardian, Public Administrator and Veterans' Services programs. In 2000, Arlene started with Santa Barbara County as an Adult Protective Services Social Worker. After transferring to the Santa Barbara County Public Guardian's office she worked as a Deputy Public Guardian Case Manager and Public Guardian Staff Supervisor before attaining her current position. Arlene received her Bachelors Degree in Sociology with a concentration Social Services from California State University, East Bay.

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Emberson Navarro, Adria

Adria Emberson Navarro, LCSW is completing doctoral studies in Gerontology at the University of Southern California by conducting research at the Los Angeles County Elder Abuse Forensic Center, with Kathleen Wilber, PhD. Her research interests have focused on interdisciplinary teamwork, interventions for financial abuse, and the management of care transitions. She has worked in the aging care continuum for more than 25 years, including the care management programs of Huntington Senior Care Network and Kaiser Permanente's Continuing Care.

Estes, Carol

Carol Estes is a Professor and Founder of the Institute for Health & Aging, UCSF. Chair of 1995 Institute of Medicine Committee to Evaluate the National Long Term Care Ombudsman Program and Principal Investigator Archstone Study of the Effectiveness of the California LTC Ombudsman Programs and other research on LTC funded by CMS (formerly, HCFA); the AHCRCQ (formerly, Agency for Health Care Services & Research); AoA, and other private foundations. Author and co-author of articles and books on LTC. Past President, American Society on Aging, Gerontological Society of America, and Association for Gerontology in Higher Education. Current Chair, National Committee to Preserve Social Security and Medicare and the National Committee Foundation. Hollis Turnham Award, 2004, National Assn of State Ombudsman Programs.

Giles, Laura

Laura Giles, M.S.G. is a Program Officer with the Archstone Foundation, a private grantmaking organization, whose mission is to contribute towards the preparation of society in meeting the needs of an aging population. Her duties at the foundation include management of its five year, multi-million dollar Elder Abuse and Neglect Initiative. Prior to working with Archstone, she was the Coordinator for the Orange County Elder Abuse Forensic Center, with UC Irvine during its initial three year development. Ms. Giles holds a Master of Science in Gerontology from the University of Southern California.

Gironda, Melanie

Melanie Gironda, Ph.D, M.S.W., is an Adjunct Associate Professor in the Division of Public Health & Community Dentistry at UCLA School of Dentistry. She received a BA in Communication from the University of Massachusetts, Amherst and both an MSW and PhD in Social Gerontology from UCLA. Her clinical work as a social worker at the Los Angeles Veteran's Administration, Geriatric Research and Education Center (GRECC) informed her research examining the influence of health literacy and social networks on health outcomes among under-served adults. She has co-authored a number of manuscripts and book chapters on the centrality of social networks to the health and wellbeing of adults. She currently co-chairs the Culture & Health Policy and Growth, Development and Aging courses for the UCLA School of Dentistry. She is also a co-investigator on several research projects examining health beliefs and self-care centered oral health, culture and health literacy in a dental clinic, and increasing dental health professionals' awareness of elder abuse and neglect.

Hitchcock, Judy

Judy L. Hitchcock is a staff attorney with Legal Assistance to the Elderly in San Francisco, specializing in elder abuse cases. She received her B.A. in 1973 from the University of California at Santa Barbara, a Master of Social Welfare with a specialization in aging in 1978 from the University of California at Berkeley, and her JD degree in 1983 from Boalt Hall School of Law at the University of California at Berkeley. Ms. Hitchcock has been representing abused elders since 1990. She drafted the legislation providing for the issuance of restraining orders to abused elders and dependent adults, and is author of the chapter on "Actions for Protective Orders in Elder Abuse Cases" in California Elder Law Litigation: An Advocates Guide, published by the California Continuing Education of the Bar. She is a former chair of the Multidisciplinary Team of the San Francisco Consortium for the Prevention of Elder Abuse, and has spoken at conferences for attorneys and other professionals about restraining orders and issues related to elder abuse.

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Hochhausen, Shirley

Shirley Hochhausen has practiced public-interest law for more than thirty years, devoting the last fifteen to combating predatory lending. She founded and directs the Predatory Lending Clinic at the University of San Francisco School Of Law and is the West Coast Director of Equal Justice Works, an organization that provides fellowships to and supports young lawyers in public interest practice. Educated at Fordham University, Brooklyn Law School and University College, London, Shirley began her legal career at Community Action for Legal Services in Brooklyn, N.Y., and later served as an Assistant Attorney General for the State of New York and later as Special Assistant United States Attorney and Counsel to the United States Department of Housing and Urban Development. She has served on the faculty of Stanford Law School, helped found Community Legal Services in East Palo Alto, and directed its Predatory Lending Initiative. With her clinical law students at USF and interns at Community Legal Services, Shirley drafted and sponsored a Bill which protects seniors from fraud in reverse mortgage transactions. The Bill was signed into law by Governor Schwarzenegger in 2006. Shirley has also litigated issues relating to predatory lending including race discrimination, elder abuse, and discrimination against limited English proficient borrowers.

Hollister, Brooke

Brooke Hollister, PhD, is an Assistant Professor of Sociology in the Department of Social and Behavioral Sciences at the UCSF. Her research at the Institute for Health and Aging, at UCSF has focused on aging health and social policy issues. Her dissertation was on Systems Advocacy and the Local Long Term Care Ombudsman Program. Currently, Dr. Hollister is the principal investigator of a project working with the Epidemiology and Prevention for Injury Control (EPIC) branch of the California Department of Public Health, and the co-principal investigator on a project which evaluates the current and future functioning of the California State Every Woman Counts Breast Cancer and Cervical Cancer Screening Program.

Huba, George J.

George J. Huba, Ph.D., President of The Measurement Group LLC, is a 1977 graduate of the Psychology Program at Yale University and is a Fellow of Divisions 5 (Evaluation, Measurement, and Statistics) and 50 (Addictive Behaviors) of the American Psychological Association; he is also a Fellow of the Association for Psychological Science. Dr. Huba has held faculty appointments at the University of Minnesota and UCLA and has over 200 publications on methodology, program evaluation, and psychological testing, especially related to health care, social services, elder care, substance abuse, mental health, and HIV/AIDS services. Dr. Huba has been the lead evaluator of the five-year Elder Abuse & Neglect Initiative of the Archstone Foundation. While Dr. Huba has published in the areas of quantitative psychology, measurement, and program evaluation for 30 years, his research has expanded in the past decade to include significant work on qualitative analysis methodologies in program evaluation and he has published a number of papers using such methods or mixed-model evaluations in conjunction with converging quantitative indicators. Dr. Huba's CV is available online at http://www.themeasurementgroup.com/aboutTMG/cv/cvgh_web.pdf.

Ishida, David A.

David A. Ishida, Regional Administrator Region IX, San Francisco, CA & Region X, Seattle, WA., has worked in the field of aging since 1972. Mr. Ishida is the Regional Administrator for the Administration on Aging, United States Department of Health and Human Services, Region IX where he has jurisdiction over Arizona, California, Hawaii, Nevada and the flag territories of the Outer Pacific. In 2008, Mr. Ishida was also assigned Region X and the states of Alaska, Idaho, Oregon and Washington. Mr. Ishida's professional career has focused on working with the elderly population, particularly low income and minority seniors, and the providers who serve them. Mr. Ishida worked for the City & County of San Francisco Commission on the Aging (Area Agency on Aging) where he was its Executive Director. He was instrumental in the development of the Case Management Plan for Senior Services and Community-Based Long-Term Care and the Senior Services Plan 1994-2000. Mr. Ishida also provided the leadership in organizing the San Francisco Naturalization Project that instituted citizenship, legal and social services to the City's immigrant and refugee population. Mr. Ishida was active in the restructuring of San Francisco's and California's Long-Term Care System and is a strong proponent of community-based programs and

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services. Prior to his employment with the AAA, Mr. Ishida worked in San Francisco's Japantown for Kimochi, Inc. Japanese American Senior Services. Mr. Ishida has been involved in a number of national, state and local aging organizations and foundations in various capacities. Mr. Ishida received his Bachelor of Arts degree in Interdisciplinary Social Sciences and a Master of Arts degree in Gerontology from San Francisco State University.

Kaljjan, Diane

Diane Kaljjan has been Division Director for Sonoma County Human Services Adult and Aging Division since 2007. Programs she oversees include AAA, APS, IHSS, MSSP, the Public Authority and the Public Administrator, Guardian and Conservator. From 1996-2007, Ms. Kaljjan was the Adult and Aging Section Manager for APS, IHSS, MSSP and Linkages. She previously worked for Marin County Mental Health and Senior Access ADHC. Ms. Kaljjan holds a BSW and MSW with an emphasis on gerontology and is a Licensed Clinical Social Worker.

Kelch, Derrell

Derrell Kelch, Executive Director of the Area Agencies on Aging (C4A) since 1998. C4A is a nonprofit organization representing California's 33 area agencies on aging. The association is an advocate for meeting the needs of the elderly and adults with disabilities, with the purpose to implement the provisions and intent of the Older Americans Act and the Older Californians Act. C4A's primary goal for a long-term care system is maintaining individuals in their own homes in the least restrictive, most home-like environment. It is the goal that older persons and adults with disabilities will have access to a wide range of options for community-based long-term services, enabling them to live in their local community with independence and dignity.

Krohn, Shirley

Shirley Krohn is a full time volunteer covering many areas including elder financial abuse, predatory lending, and workforce development issues. Past chair of the Elder Financial Protection Network. Serves on the Contra Costa County Area Agency on Aging, Council on Aging where she also chairs the Legislative Work Group. Senior Assembly Member for the California Senior Legislature representing Contra Costa County. As a member of the CSL, she has established a working relationship with MSW students at CSU Bakersfield. Topics that are older adult related are taken on by grad students, who under the guidance of a faculty supervisor as well as the CSL mentor, research and help write legislative proposals. Topics to date include mental health service access, long term care insurance and the long term care ombudsman program. Co-Sponsor of Reverse Mortgage legislation in 2006, Author of Loan Assistance for Geriatric fields legislation in 2007, author of *Abuse in Long Term Care Facilities* in 2008. Board member, California Council on Gerontology & Geriatrics. CASE Program Manager in Contra Costa County (Communities Against Senior Exploitation). Contributing Editor, *Victimization of the Elderly and Disabled Newsletter*, published by the Civic Research Institute in New York. Participant in SCAN Foundation RFP Task Force on developing geriatric based continuing education of Certified Nursing Assistants and Home Health Aides.

Kullman, Mary Ellen

Mary Ellen Kullman joined the Archstone Foundation in March of 1995 as its first Program Officer. In that capacity she provided oversight of the Foundation operations and the grant program including request for proposal development, grant monitoring, technical assistance to grant recipients and program evaluation. In 1998 she was promoted to Vice President. She also serves as the Secretary to the Board of Directors and Chief Financial Officer. She brings thirty years of experience in public health and aging to the Foundation. For the five years prior to coming to the Archstone Foundation, Mary Ellen was the Manager of Preventive Health for the Southern California Edison Company, where she directed the health education and prevention programs for 55,000 employees, dependents and retirees of SCE. These included the development of the corporate-wide smoke-free workplace policy, AIDS education at the work sites, patient education in eight primary care clinics, health screening and incentive programs. She was responsible for an annual operating budget of \$1.9 million. Mary Ellen also served as the Vice President for Medical and Educational Programs for the Arthritis Foundation, Southern California Chapter. In her six years with the Arthritis Foundation, Mary Ellen was responsible for overseeing the research, education and patient service grants made by the Foundation and for developing grant

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proposals to other foundations for support of the Arthritis Foundation's programs. She was also responsible for development, implementation and evaluation of patient and community service programs; volunteer training; and technical assistance to community organizations. Mary Ellen received her Bachelors and Masters degrees in Public Health from the UCLA School of Public Health. While in training she coordinated several grant funded programs through the UCLA Center for Health Enhancement, Education and Research, the School of Medicine, and the School of Public Health. She serves on the Board of Directors of the Alliance for Aging Research in Washington, DC, the Board of Governors of the Arthritis Foundation, Southern California Chapter, and the Board of Directors of Grantmakers in Aging. She is a member of the advisory committees for the Arthritis, Injury Control and Osteoporosis Sections of the California State Department of Public Health, and is a member of the advisory boards for the California State University, Long Beach Center for Health Care Innovation and the Center for Successful Aging. She served as a delegate to the 2005 White House Conference on Aging.

Leung, Yolanda

Yolanda Leung is a Staff Analyst with the Center for Families, Children & the Courts since January 2006. Before joining CFCC, she served as an Operations and Administrative Manager at an international biotechnology company, bridging the gap between Asia and the Americas. In addition, Ms. Leung has a number of years of experience in international trade operations, administration and management. Ms. Leung received her bachelor degrees in English Literature and Economics from the University of California at Berkeley, and is currently pursuing her master degree (EMBA) in business administration at the University of California at Berkeley.

Lingle, Danielle

Danielle Lingle has been Associate Executive Director of Programs at Center for Community Solutions since 2004, developing and overseeing multidisciplinary, community-based domestic violence and sexual assault prevention and intervention programs. She has completed a B.A. in Psychology from Rutgers and doctoral-level studies in Counseling Psychology at Indiana University, Bloomington, with an emphasis on preventive mental health and positive psychology.

Mandel, David L.

David L. Mandel joined the California Senior Legal Hotline as staff attorney in 1994 and became its program manager in 1997. Previously, he worked as a writer and editor for 20 years, for the Sacramento Bee beginning in 1985 and before that in Israel, where he lived for 11 years and completed law school. While dedicated to pursuing the hotline's growth and ensuring the highest possible quality of its service, he has also worked to improve coordination among senior legal services programs in California and to seek state support for them, serving on the 2002 legislative Task Force on Senior Legal Services and subsequent task forces regarding standards and reporting. In the past few years he has helped found a Senior Legal Services Section of the Legal Aid Association of California and the National Association of Senior Legal Hotlines, which he chairs for a 2008-10 term. With LSNC, Mandel is also responsible for legal services for seniors in Sacramento County, he has also assumed management of Sacramento Senior Legal Services, which is closely coordinated with the hotline as it seeks to grow and establish its own distinct identity. David has written and spoken extensively at conferences on the delivery of legal services, addressing issues of technology, ethics, housing counseling and innovative practices at senior legal hotlines. Among these were presentations on coordination between senior legal services and APS workers at the National APS Association conference in 2008 and a presentation on elder abuse and the economic crisis at the Elder Financial Protection Network conference in March 2010. Aside from family, David's main escapes from work these days involve playing symphonic and chamber music on his viola and occasional surges of training for marathons.

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McSpadden, Shireen

Shireen McSpadden has more than 20 years' experience in senior services. She has been the deputy director for the Department of Aging and Adult Services for seven years. Prior to that, she was executive director of Network for Elders, a community based senior services organization serving the Bayview Hunters Point community in San Francisco. She has served on the boards of Rebuilding Together San Francisco and Habitat for Humanity San Francisco. She currently serves as president of the executive board for the California State Association of Public Administrators, Public Guardians, and Public Conservators.

Melchior, Lisa A.

Lisa A. Melchior, Ph.D., Vice President of The Measurement Group LLC, is a California-licensed psychologist specializing in evaluation, measurement, testing, health services strategic planning, and management consulting. Dr. Melchior received her Ph.D. in psychology in 1990 from the University of Michigan. Dr. Melchior is a frequent contributor to professional journals on topics of evaluation of community-based treatment and prevention programs for at risk and vulnerable populations. Dr. Melchior currently serves as the Associate Director of The Measurement Group's evaluation of the Archstone Foundation Elder Abuse & Neglect Initiative. Dr. Melchior also leads evaluations of numerous community-based health and social service programs for the most underserved and disenfranchised individuals in our society including an outreach and treatment program for homeless, multiply-diagnosed individuals, a prison diversion program for women with co-occurring substance abuse, mental illness, and trauma (domestic violence), and a residential treatment program for pregnant and parenting female substance abusers and their children.

Mitchell, Carol

Carol Mitchell is a Licensed MFT with a BS in Sociology and an MS in Counseling. She found her calling in Social Work and spent 12 years with CFS as a Social Worker and Supervisor. In 2000 she transferred to APS as a Supervisor and at the end of 2005 became the APS Program Manager for Orange County.

Morris, Janet

Janet Morris has practiced in the area of elder law since 1985. Through her Family Caregiver Project Ms. Morris assists elderly and disabled adults and their caregivers. She has also served as a past Director of Bet Tzedek's Nursing Home Advocacy Project. She has served on numerous statewide committees and as technical advisor to many projects concerning the legal rights of elderly and incapacitated individuals. Janet is currently advising the State of California Alzheimer's Guidelines Committee on Legal Issues, and serves on the Board of Directors of the Los Angeles Alzheimer's Association. She has co-authored numerous articles and publications, and has delivered hundreds of speeches in both English and Spanish. In 2005, Janet received the Caregiver of the Year Award from AARP and KCET for her professional contributions in this area. In 2007 she received a MetLife Foundation National Family care giving Award, and in 2009 she received the Skirball Community Justice Award.

Murphy, Daniel D.

Daniel D. Murphy is a San Francisco estate and trust litigation attorney, whose practice primarily focuses on financial abuse of the elderly. Mr. Murphy writes on the subject of financial abuse litigation for CEB, Chapters 6 and 7 of CEB's Elder Law Litigation: An Advocate's Guide (3rd Edition 2003). He is a member of the Board of Directors of Legal Assistance for Seniors, a nonprofit legal aide organization in Oakland, California, and is a longtime member of the State Bar's Estate Planning, Trust and Probate Section of the State Bar.

Nadell, Benson

Benson Nadell - Program Director of San Francisco Long Term Care Ombudsman Program, Family Service Agency of San Francisco, for almost 20 years. President of California Long Term Care Ombudsman Association.

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Okwuosa, Chisorom U.

Chisorom U. Okwuosa has been with the California Department of Aging since 1993. She has the unique and dual responsibility of being the Senior Staff Counsel for the Department as well as the Legal Services Developer (LSD) for the State of California. As the Senior Staff Counsel, she provides her Department with legal advice and representation on a variety of legal issues. As the LSD, she is responsible for overseeing thirty nine Legal Services Providers, who provide legal services to seniors under the Older Americans Act. Her recent credits include the development of a Statewide Guideline, establishing the Uniform Reporting System for legal services in California and successfully obtaining a 3-year Model Approaches Grant from the Administration on Aging to increase access to effective and low cost legal services for California seniors. She obtained her Bachelor of Science Degree in Finance from Alabama State University in 1984 and J.D. Degree from Jones Law School in 1987. Prior to her current employment, she worked as a Criminal Prosecutor with the District Attorney's Office for six years. She is happily married with 3 children.

Osborn, Peggy

Peggy Osborn is currently serving as Field Representative/Operation Guardian Program Mgr. for Bureau of Medi-Cal Fraud & Elder Abuse, Attorney General's Office. Previously with AG's Crime and Violence Prevention Center. Managed and directed AG's three-year statewide Elder & Dependent Adult Abuse Awareness Campaign, "Face it. It's a Crime," designed to educate and increase public's awareness of elder & dependent adult abuse. Produced TV commercials, PSAs, billboards, posters, and also coordinated local community forums throughout state. As part of campaign, wrote and produced a Senior Financial Abuse Prevention DVD and booklet, entitled "Senior Financial Abuse, Face It. It's a Crime." Also responsible for development and production of the mandatory training materials used by all long-term care facilities to train employees in their mandatory reporting obligation. Prior to joining DOJ, served as a Special Consultant to the Dept. of Public Health, Licensing and Certification Unit. Previously employed for over twenty years at the California Legislature and Governor's office. Primary policy focus: elder abuse, long-term health care reform and budget issues.

Ovanessian, Gregory

Gregory Ovanessian is assigned to the Economic Crimes Unit since 1990, participating member of the Elder Forensic Center.

Parks, Joan

Joan Parks has served as a Long-Term Care Ombudsman Program Coordinator for twenty-two years. She currently serves as Administrator of Ombudsman & HICAP Services, providing advocacy services in a total of 15 counties. These programs are special projects of Legal Services of Northern California. She has been a guest instructor on long-term care issues and elder abuse at California State University at Bakersfield and Sacramento, McGeorge Law School, U.C. Davis, and Sierra College. In addition, she has been a training instructor on elder abuse/mandated reporting for the State Department of Public Health and Department of Social Services, various hospitals and conferences. She sat on the California Bar Association, Aging Section for two years and also provides an internship program for 3rd year medical students from U.C. Davis and students from various local universities and colleges. Through the gathering of seed money from the Sacramento County Health & Human Services, Sacramento District Attorney, Sacramento County Sheriff, Area 4 Agency on Aging and the Ombudsman Program, Joan spearheaded a steering committee for the purpose of developing and implementing a Sacramento County Elder Abuse Specialist Team, in 1999. In addition, she served on a core group that also developed the Sacramento County Financial Abuse Specialist Team (FAST). As a result of the Governor's veto of State General Funds for California's Ombudsman Programs, Joan developed the Ombudsman Funding Workgroup which led to AB 392, (Feuer) resulting in successful legislation funding \$1.6 million for California's local Ombudsman Programs. Similarly, this year she has spearheaded the effort for AB 2555, a continued funding effort.

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Quinn, Mary Joy

Mary Joy Quinn has been the Director of the Probate Department in San Francisco for over twenty years. Prior to that, she was a conservatorship court investigator for 12 years. In her time at the court, Ms. Quinn, with judicial support, initiated procedures and policies that resulted in greater access to the Probate Court for elders and dependent adults. Ms. Quinn is the author or co-author of numerous publications on elder abuse and neglect, guardianships (conservatorships in California) and undue influence. She was most recently the Project Director for a study of undue influence sponsored by the Borchard Foundation Center on Law and Aging. She is the president-elect of the National College of Probate Judges and serves on the Advisory Board of the National Center for State Courts' Center for Elders.

Rasch, Nancy

Nancy Rasch is a Solo practitioner specializing in conservatorship and elder abuse cases.

Reeves, Shawna

Shawna Reeves, MSW, is program coordinator of the Fair Lending Project for Seniors at Council on Aging Silicon Valley, a program that provides free legal and social work service to seniors victimized by predatory lending. Shawna has presented on predatory lending and investment scams throughout the country and has engaged in legislative advocacy at both the state and national levels. She most recently presented at the American Society on Aging/National Council on Aging Joint Conference in Las Vegas. Shawna received her bachelor's degree in political science from Santa Clara University and her master's degree in social work from Smith College.

Restelli-Deits, Terri

Terri Restelli-Deits has a MSW degree with specialization in Gerontology from University of California at Berkeley School of Social Welfare, and her BA in Psychology from Dominican University of San Rafael. Planner for the Area Agency on Aging Serving Napa and Solano, and Project Manager for the Solano Financial Abuse Specialist Team (FAST) and StopFalls Napa Valley Fall Prevention Program. Worked as a social worker in the field of aging for the Multipurpose Senior Service Program, Linkages, Geropsychiatric Case Management, Adult Protective Services, and as a medical social worker for St. Helena Hospital. Actively engaged in local and statewide strategic planning efforts to expand coordinated and comprehensive services for older adults, statewide prevention initiatives to prevent elder abuse, fall injuries, and increase mental health services. Commissioner for the Napa Commission on Aging. Appointed to the state's Mental Health Oversight Accountability Commission's Services Committee and local MHSA planning committees in Napa and Solano Counties.

Riecke, Jeanne Marie

Jeanne Marie Riecke, Yurok Tribal Court Director has spent most of her professional career in the Court Management field. She has worked in the Milwaukie Municipal in the state of Oregon as a Supervising Court Clerk, Justices Courts in Humboldt County, Deputy Court Clerk and Kern County as a Clerk Administrator and the Yurok Tribal Court as Chief Clerk/Tribal Court Director systems for over 25 years. Her current position as Tribal Court Director for the Yurok Tribe, she oversees the Yurok Tribe Wellness Court programs and court operations. Jeanne has done years of research on the history of the Yurok Tribe. She has compiled numerous reference guides as to Yurok history, Yurok land research, Yurok fishing rights, Yurok water rights, cultural information, canoe manufacture, traditional gathering and food processing, Yurok fishing, jewelry and regalia making, basket weaving, basket designs, historical Yurok photos, Yurok stories and Yurok genealogy. She has also documented and collected examples of Traditional Yurok Legal History and application for inclusion in the Yurok Tribal Court. Education: College of the Redwoods, Eureka, CA. Major Course Work: Political Science SFSU. Major Course Work: Liberal Arts degree. Other Schools attended: Lewis and Clark College- Public Administration; University of Southern California-Institute for Court Management; UCLA, Tribal Policy Studies 2009/2010.

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Riess, Steven

Steven Riess received his J.D. from Lewis & Clark Law School and his LL.M. from Golden Gate University. He has been a civil litigator since 1981 and was first employed as a deputy city attorney with the City and County of San Francisco and then as an associate with the law firm of Trembath, McCabe, Schwartz, Evans & Levy. In 1986, he founded his civil litigation practice in Walnut Creek and has tried more than 30 civil jury trials to verdict. Since 2005, he has focused his practice exclusively on elder financial abuse, with an emphasis on abusive annuity sales. In 2007, he proposed and drafted Senate Bill 611, extending the provisional remedy of attachment to victims of elder financial abuse; the bill was passed, signed by the Governor, and took effect on January 1, 2008. For the 2008 legislative session, he proposed and drafted Senate Bill 1140, which expands the reach of elder financial abuse so that its remedies would be available to elders exploited through undue influence or who lack capacity. He also proposed and wrote Senate Bill 1136, which revised the Consumers Legal Remedies Act to include exploitative sales of Medi-Cal pre-qualifications services. Both Senate Bill 1140 and Senate Bill 1136 took effect on January 1, 2009. He has taught at various law schools in California and in Germany and spent a year as a visiting scholar at Boalt Hall. He is the author of several law textbooks, one of which has been published in Germany and a second as a bilingual text in the People's Republic of China. He has authored various comments on the interpretation of the elder financial abuse statutes, which can be found at www.riesslaw.com. His practice is located in San Francisco.

Rodrigues, Joseph

Joseph Rodrigues was appointed by Governor Gray Davis to the position of California State Long-Term Care Ombudsman in August 2002. As the State Long-Term Care Ombudsman, Mr. Rodrigues oversees 35 local Ombudsman programs, with approximately 1,100 certified Ombudsman representatives who have a regular presence in more than 1,200 skilled nursing facilities and almost 8,000 residential care facilities for the elderly. Mr. Rodrigues has an extensive background in working with elders and adults with disabilities. He has worked in the human services, aging, and long-term care system for more than 25 years. Prior to his appointment as State Long-Term Care Ombudsman, Mr. Rodrigues was the Assistant Director of the Alameda County Area Agency on Aging, where he was responsible for the planning, developing, and coordinating of social services for elders in his community. Before working for the County of Alameda, Rodrigues was the Executive Director of St. Peter's Community Adult Day Care Center in San Leandro, the first licensed Adult Day Support Center in the county. Rodrigues has been a lecturer in gerontology at California State University, Hayward and is currently a member of the part-time faculty of the Gerontology Program at California State University, Sacramento. Mr. Rodrigues is the newly-elected President of the National Association of State Long-Term Care Ombudsman Programs, and is a member of the American Society on Aging and Sigma Phi Omega, the national academic honor and professional society in gerontology. Rodrigues earned a Bachelor of Arts degree in Philosophy from St. Patrick's College in Mountain View, California in 1981 and in 1985, a Master of Divinity degree from their graduate school in Menlo Park, California. He also holds a Lifetime Instructor Credential from the California Community College system.

Rodriguez, Chris

Chris Rodriguez is currently a health services manager in Aging and Adult Services for the San Mateo County Health System. As a licensed clinical social worker, Chris provides supervision for the supportive and protective programs including APS, Probate Conservatorship Investigations, IHSS, MSSP and Linkages. In collaboration with the Health Plan of San Mateo and other divisions within the Health System, Chris has lead efforts toward the long-term vision of integrated services within San Mateo County. He provided oversight for the implementation of San Mateo County's uniform assessment tool as well as care coordination pilots. Chris received his BSW from San Francisco State University and MSW from the University of California, Berkeley. His 30 year professional experience with the older adult population includes community-based agencies, adult day health care, Veterans Administration and academia.

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Rosenfield, Arnold

Arnold Rosenfield - Superior Court Judicial Officer 1983-2010. Professor of Law at Empire College of Law and Adjunct Professor of Law at Sonoma State University, teaching on Restorative Justice Issues. Member Judicial Council Advisory Committee on Family and Juvenile Law (1988-present). Currently part of working group to establish an Elder Protection Court in Sonoma County CA Superior Court.

Roth, Robin

Robin Roth, M.S., is a Health Educator and tenured faculty member at City College of San Francisco in the Health Education Department and the Women's Studies Dept. She directs the Archstone Foundation funded Elder Abuse Alert project developing curricula to increase detection and reporting of elder abuse by frontline allied health personnel, such as EMTs and Paramedics, Community Health Workers, Health Care Interpreters, etc. Ms. Roth teaches CCSF's introduction to gerontology course - Health and Aging, as well as Women's Health Issues, Hepatitis ABCs. Robin Roth is the coauthor of the CD and book *Self-Care for Hepatitis C ~ Applied Meditation for a Healthy Liver* www.hepCmeditations.org.

Salend, Elyse

Elyse Salend joined the Archstone Foundation in 2004. Elyse brings more than 25 years of aging health services experience to the Foundation. As Program Officer, she is responsible for developing and implementing the Foundation's multi-year strategic initiative to improve end-of-life care for California elders by addressing education and training for nurses, social workers, physicians and supporting palliative care services in long-term-care settings and hospitals. Prior to joining the Archstone Foundation, Elyse worked at the University of California, Los Angeles (UCLA) for over twenty years at the Division of Geriatric Medicine where she was Deputy Director of the UCLA/University of Southern California Long Term Care Gerontology Center designed to develop model projects and provide technical assistance and assist in improving the care of the frail elderly. Elyse also served as Editor of *On-Aging* a weekly nationally syndicated column of the Washington Post Writer Group for over 10 years. Elyse is also co-author of a *Consumer's Guide to Growing Old* published by Johns Hopkins University Press. Elyse has served as a member of the American Society of Aging (ASA) Health and Aging Leadership Council and the Health and Aging award review committee for program innovations. Prior to moving to California she was the Executive Director of the Mystic Valley Elder Home Care/Area Agency on Aging providing planning and direct services to elders in the Boston Area. Elyse is a graduate of the New York University, where she received a Masters in Social Work. Elyse is actively involved in community work and has been a board member of Jewish Family Services of Los Angeles for over 23 years.

Sanz-David, Dominique

Dominique Sanz-David is a staff attorney with Bet Tzedek's Family Caregiver Project and is currently Bet Tzedek's Dorot Fellow. She previously worked with the San Francisco Superior Court for five years, first as a three-year clerk to the Honorable James Warren in the court's Law & Motion Department, and later at the court's ACCESS Center.

Scharlach, Andrew E.

Andrew E. Scharlach is Associate Dean and Professor of Social Welfare at the University of California at Berkeley, where he holds the Eugene and Rose Kleiner Chair in Aging and directs the Gerontology specialization in the School of Social Welfare. He also serves as Director of the Center for the Advanced Study of Aging Services, which conducts research designed to inform development of innovative and effective services for older adults. Professor Scharlach has published extensively on issues pertaining to the well-being of older adults and their families, including aging-friendly communities, long-term care services, work and family responsibilities, bereavement, and gerontological social work education. In addition to more than 75 articles, he is the author of *Elder Care and the Work Force: Blueprint for Action* (with B. Lowe and E. Schneider; Lexington Books), *Controversial Issues in Aging* (with L. Kaye; Allyn & Bacon), and *Families and Work: New Directions in the Twenty-First Century* (with K. Fredriksen-Goldsen; Oxford University Press). Professor Scharlach's research examines the physical and social contexts that are conducive to constructive outcomes for elderly persons. A primary focus

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concerns the characteristics of “aging-friendly” communities, criteria for determining “aging-friendliness,” and evidence regarding health and social outcomes that can accrue from living in such environments. Under Professor Scharlach’s leadership, the Center for the Advanced Study of Aging Services recently produced the first-ever Compendium of Community Aging Initiatives, documenting the various efforts across the country to help communities become more aging friendly, as well as a web-based international conference on Creating Aging-Friendly Communities. Professor Scharlach recently completed a multi-year project to investigate the service needs of family caregivers and examine implementation of the National Family Caregiver Support Program in California. This project included a statewide household survey of family caregivers, community-level needs assessment and resources, as well as a study of caregiver service utilization and its impact, with particular attention to cultural variations and vulnerable care situations. Professor Scharlach’s other recent scholarly activities have included a critical examination of case management as a mechanism for consumer protection and quality assurance in long-term care insurance and long-term care integration, an analysis of current and future needs of California’s elderly population which served as the basis for California’s Statewide Strategic Plan on Aging, and development and implementation of model training programs in gerontological social work. In addition, Professor Scharlach served for seven years as a gubernatorial appointee on the California Commission on Aging.

Sewell, Carol

Carol Sewell has worked as a policy analyst at the California Commission on Aging for nearly four years, staffing the Commission’s legislative efforts and assisting with program planning. Prior to going to work for the Commission on Aging, Carol worked at the State Legislature and the Governor’s Office of Planning and Research. She earned her bachelor’s degree in English from California State University, Chico and is currently pursuing a masters of arts degree in Gerontology through the University of Southern California.

Simon-Weisberg, Leah

Leah Simon-Weisberg is Managing Attorney of Community Legal Services in East Palo Alto's (CLSEPA) Anti-Predatory Lending and Home Mortgage Foreclosure Practice. Leah represents homeowners and seniors in home mortgage foreclosure cases and predatory lending matters. Prior to joining CLSEPA, Leah was co-executive director and litigation attorney with Eviction Defense Network (EDN) in Los Angeles. While at EDN, Leah represented tenants and homeowners facing eviction due to foreclosure, and provided legal assistance and representation to tenants facing eviction. While at EDN, Leah litigated over 1000 unlawful detainer cases, conducting over 400 bench trials and 2 jury trials. Leah is a regular speaker on eviction prevention, tenant rights and the foreclosure process, and has given many MCLE presentations to attorneys on these subjects.

Spensley, Cathy

Cathy Spensley is the Senior Division Director of Family Service Agency of San Francisco (FSA), overseeing programs contracted by the City's Department of Public Health, Community Behavioral Health Services and Department of Aging and Adult Services, as well as other programs addressing issues of poverty and social isolation. Some of these programs include the Long-Term Care Ombudsman, Senior Companion/Foster Grandparent programs, Mental Health Service Act programs, Geriatric Outpatient Mental Health Services, Case Management, Community Integration, and several centers specializing in group therapy and drop-in services. Cathy is part of a coalition of community organizers, service providers, and City residents working to create an aging-friendly community in San Francisco. Cathy has a BA in Communications from American University and a MSW from UC Berkeley, specializing in gerontology. She is a published writer in professional journals, newspapers, and literary anthologies.

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Taylor, Nancy

Nancy Taylor is a Manager and has been employed by the AOC since 2000. Before joining the AOC, she was a program manager for the Orange County Department of Social Services. She was employed by the County of Orange for 17 years, in the areas of public and mental health, and adult/child protective services, including 7 years at the superior court in family court services. Ms. Taylor is a licensed clinical social worker with an M.S.W. from the University of Southern California and a master's in biochemistry from the University of California at Riverside. She was an adjunct professor at the University of Southern California, where she taught social policy for 10 years.

Tryon, Carol

Carol Tryon is a Licensed Clinical Social Worker who specializes in working with abused seniors, received her MSW from California State University, Long Beach. She has been working with seniors exclusively since receiving her Masters. In 2000 Ms. Tryon was hired by Human Options: Alternatives for Abused Women and their Families to research and develop a program to meet the special needs of older battered women and victims of elder abuse. Safe Options for Seniors is a one of a kind program that helps seniors break the cycle of violence in their families. Ms. Tryon is a founding partner of the Elder Abuse Forensic Center. Ms. Tryon was also the Chairperson of the Orange County Family Violence- Elder Abuse Committee, where she developed and presented training on family violence and elder abuse to law enforcement, probation and social service agencies. In addition she regularly presents domestic elder abuse training for the Statewide California Coalition for Battered Women and for other domestic violence agencies. Ms. Tryon has been a member of the planning committee for the Institute on Violence, Abuse and Trauma's International Family Violence conference. In 2008 Human Options received an OVW grant to train law enforcement officer, prosecutors, and senior services agencies about late life family violence and to develop services for elder abuse victims.

Weeden, Joel

Joel Weeden serves as the California Department of Aging (CDA) family caregiving policy specialist. He initiated CDA's statewide oversight of the National Family Caregiver Support Program (FCSP) in 2004. Through this federally supported program, Joel works with California's 33 discretely different Area Agencies on Aging (AAAs) and their numerous service providers to develop and implement timely and flexible support for the increasing number of families, friends, and neighbors confronting long-term care responsibilities as its locus shifts to the home. Preventing the collapse of these fragile unpaid caregiving networks helps high-risk elders avoid long-term care facility placement and spend down to the Medi-Cal eligibility level. However, without this recognition that family caregivers need support, most individuals are unprepared and ill-equipped to meet the care demands, resulting in overwhelmed, burdened, or trapped feelings. The challenge of evolving extended care and supportive environment strategies started for Joel over 40 years ago. He was the only student in the gerontology track of a unique "Social Architecture" (UW-Milwaukee) degree that addressed how social determinant factors affected environmental design for maximizing independence. Joel's work experiences have ranged from managing a AAA-contracted housing crisis program for frail elders and screening Adult Protective Service calls to conducting applied research and social environment studies at UCSF (e.g., continuum-of-care, housing displacement, homeless impaired elders). Prior to his current position, Joel was an analyst in the Office of the State Long-Term Care Ombudsman, CDA Senior Housing Program, and State Emergency Shelter Program. Throughout his career, Joel has conducted numerous workshops for healthcare professionals, advocates, and consumers.

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Wiglesworth, Aileen

Aileen Wiglesworth, PhD, obtained her Gerontology degree from the University of Kentucky in 2002. She has worked with Laura Mosqueda, MD, conducting elder abuse research at the University of California Irvine Program in Geriatrics since 2004. Their studies of abuse of people with dementia, bruising associated with physical abuse, evaluation of an elder abuse forensic center and the role of a clinical psychologist in elder mistreatment cases have been published in the *Journal of the American Geriatrics Society*, *The Gerontologist* and the *Journal of Elder Abuse and Neglect*. She was also involved in a study of Adult Protective Services data in California, and is preparing some of those findings for publication.

Wysong, Julia

Julia Wysong has been coordinating the FAST of Ventura County since July 2007.

Others in attendance:

Copeland, Salena - Program Attorney, Legal Aid Association of California

Deem, Debbie – Victim Specialist, FBI Victim Assistance Program

Hill, Cherie - Detective, Anaheim Police Department

Jackson, Glenda - San Bernardino County Department of Aging and Adult Services

Koin, Diana - Eldersafe

Li, Heidi - Managing Attorney, API Legal Outreach

Sanchez, Lorenza - Acting Assistant Director, Los Angeles County / Community and Senior Services

Watt, Denise - Program Associate, Legal Aid Association of CA

Others in attendance (Volunteers):

DeLange, Margriet

DeLange, Pauline

Guinn, Talitha

Kenny, Hannah

Nguyen, Sonia

Sinkondo, Martine